For other people that reported they receive a message stating they do not have permission, we determined they were logged into a Google Gmail account or Chrome Browser was logged into someone's gmail account...

Once they logged out of those accounts, cleared the Google Cache and Browsing History @ worked.

**Steps to complete in your browser(s**)...

( If someone is signed into the browser, their Name, alias, or an icon is present in the upper right hand of the screen, beside or directly under the URL line.)

Don't know which browser you are using?

Chrome is the Browser with the Color Wheel.

The IE browser is a lowercase e with a gold ring, like a slanted halo around it.

To sign out of Chrom:

Please click on the Chrome Color Wheel to start it.

In the upper right corner, you will see (3) Horizontal Bars -- That is the Chrome Settings Menu-- Please click on it.

Click on Settings

Up at the top, Just under settings, you see Sign In. If there is a user there, it also gives the option of signing out.

Click on Sign out.... after survey is submitted, you can sign back in all of your data will still be there.

While you are on this screen, you may want to clear your browsing data....

To do that, Click on Advanced Settings at the bottom of the screen.

Click on Clear browsing data ... I check @ except the last two items and I choose Since the beginning of time.

To sign out of Internet Explorer:

IE allows you to login with a google account, I had to sign out of my gmail account in IE to get to the survey using IE.

To tell whether or not you are signed into IE, look into the upper right corner.  If you are not signed into it, you see the words sign in and a Wrench.

If you or another user is signed into it, you will see their Name and perhaps a profile picture in the upper right corner of the browser display. If you click on the down pointing arrow, it tells you which account you are signed in with and gives you the opportunity to sign out.

It goes to the Google login screen that asks for username and password.

In case you do not have the letter:

The URL is:   http://goo.gl/forms/rnRN488iQf

Please use the Username:  [FCISDparent@fcisd.net.in](https://fcmail.fcisd.net/owa/redir.aspx?SURL=knphNqWSPcE3atAE9hQwTaGXnKSBX57YZpGDcZI3MEM7OJ_I7P7RCG0AYQBpAGwAdABvADoARgBDAEkAUwBEAHAAYQByAGUAbgB0AEAAZgBjAGkAcwBkAC4AbgBlAHQALgBpAG4A&URL=mailto%3aFCISDparent%40fcisd.net.in)

Password:  Fcisd2015

The username and password are case sensitive.

If no joy or you just would rather not logout of current browser account, ….

Try This: [http://goo.gl/forms/B8IuH36Kht](https://fcmail.fcisd.net/owa/redir.aspx?SURL=aBKDR_rZApA7WZH75Uq81Kd1g0FCnEx3kPxi8APA-ix4wxQJ_f7RCGgAdAB0AHAAOgAvAC8AZwBvAG8ALgBnAGwALwBmAG8AcgBtAHMALwBCADgASQB1AEgAMwA2AEsAaAB0AA..&URL=http%3a%2f%2fgoo.gl%2fforms%2fB8IuH36Kht)

Should not require a username and password.

Other options, you can get a paper copy in the office, bring the laptop you are using by.. I will check it out for you and get the survey up, or call me and I will enter your answers for you.

I will check to be sure the account is not somehow locked. If no luck, please let me know, I will just remove the security settings and open it to the world. There may be others with same problem that are not letting us know.

Thanks for your persistence, I know it is a busy time of the year.

Patricia Startz, FCISD T.C

P.O. Box 399;

525 N. Nelson St.

Falls City, Tx 78113

830.254.3551, ext. 221

830.254.3354